



IT- AND COMMUNICATION TOOLS FOR ENERGY COMMUNITIES



sccale203050.eu



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About this collection

One of the goals of the Horizon 2020 funded SCCALE 203050 project was to collect and disseminate tools that support starting and advanced energy communities. Read more about the SCCALE 203050 project here: www.sccale203050.eu All tools collected in the context of the project have been integrated in the Energy Community Platform: <https://energycommunityplatform.eu>.

During the interviews that have been conducted with 15 energy communities in the context of the project, a whole range of IT- and communication tools have been mentioned. Instead of integrating them one by one on the platform, making them difficult to find and compare, we decided to bundle them in this short document.

Disclaimer: the list of tools is not complete and inclusion in this document only means that the tool has been mentioned in one or more of the interviews conducted in the context of SCCALE 203050. It doesn't imply any form of quality check or commercial recommendation. We hope to inspire energy communities looking for solutions to their IT- and communication challenges.



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1. Tools for internal organization (1/2)

Tools useful for organizing your daily work as an energy community

What the tool can do	Example of tool	Open source	More information
Case management	Jira		www.atlassian.com/software/jira
Create, save and share passwords	Bitwarden	<input type="checkbox"/>	https://bitwarden.com
Share files on a platform	Google Drive Sharepoint Basecamp		https://www.google.com/intl/en/drive/ https://www.microsoft.com/en/microsoft-365/sharepoint/ https://basecamp.com/
Online meetings	Zoom Jitsi	<input type="checkbox"/>	https://zoom.us/ https://jitsi.org/
Online meetings, chat, channels	MS Teams		https://www.microsoft.com/en/microsoft-teams/



1. Tools for internal organization (2/2)

Tools useful for organizing your daily work as an energy community

What the tool can do	Example of tool	Open source	More information
Chat and group discussion in channels	Slack		https://slack.com
General project management	Excel Google Calendar MS Planner Trello Airtable		https://www.microsoft.com/en/microsoft-365/excel https://calendar.google.com https://tasks.office.com https://trello.com/ https://www.airtable.com/
Enterprise Resource Planning (ERP) and Customer Relationship management systems (CRM)	ODOO Econobis CiviCRM	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	https://www.odoo.com/ https://econobis.energiesamen.nu/ https://civicrm.org/

2. Tools for external communication (1/2)

Tools that can help you inform your members or a wider audience

What the tool can do	Example of tool	Open source	More information
Professional online webinars	Webinar Geek Teams live Events		https://www.webinargeek.com/nl https://www.microsoft.com/en-us/microsoft-teams/webinars
Online editor allowing for collaborative editing in real time	Etherpad	<input type="checkbox"/>	https://etherpad.org/
Create a digital map	uMap Gejason	<input type="checkbox"/> <input type="checkbox"/>	http://umap.openstreetmap.fr/el/ http://geojson.io/#map=2/20.0/0.0
Newsletter editing and sending	SendinBlue		https://www.sendinblue.com/

2. Tools for external communication (2/2)

Tools that can help you inform your members or a wider audience

What the tool can do	Example of tool	Open source	More information
Communication on social media platforms	Facebook LinkedIn Twitter		https://www.facebook.com/ https://www.linkedin.com/ https://twitter.com/home
Layout design of digital and printed posters, brochures, flyers, pictures,...	Canva		www.canva.com

3. Tools for engagement (1/2)

Tools that help you reach and involve people in your projects

What the tool can do	Example of tool	Open source	More information
Ask feedback, generate ideas, measure satisfaction, map needs,...	MS Forms Google Forms Surveymonkey Limesurvey	<input type="checkbox"/>	https://forms.office.com https://www.google.com/forms/about/ https://www.surveymonkey.com/ https://www.limesurvey.org/
Direct communication and online exchange in open or closed groups on social media	Facebook LinkedIn	<input type="checkbox"/>	https://www.facebook.com/ https://www.linkedin.com/
Direct communication in closed group on a messenger platforms	WhatsApp Viber	<input type="checkbox"/>	https://www.whatsapp.com/ https://www.viber.com/en/
Reach inhabitants of neighbourhoods on digital community platforms	Hoplr	<input type="checkbox"/>	https://www.hoplr.com/

3. Tools for engagement (2/2)

Tools that help you reach and involve people in your projects

What the tool can do	Example of tool	Open source	More information
Engage invited members on an online platform and facilitate decision making	Open Social Slack Loomio	<input type="checkbox"/> <input type="checkbox"/>	https://www.getopensocial.com/ https://slack.com/ https://www.loomio.com/
Collaborate remotely and hybride thanks to online whiteboards	Miro Mural Google Jam		https://miro.com https://www.mural.co/ https://jamboard.google.com/
Interactive online meetings such as receptions, meet and greet, group work,...	Wonder		https://www.wonder.me/
Engage members to gain insight into their energy consumption individually and as a group	EnergyID	<i>coopera tive</i>	https://www.energyid.eu/

CONTACT

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